Leader Portfolio - Cllr. Martin Tett

• Buckinghamshire residents are skilled and ready for employment

	Measure	Good to be	Data period	Target	Last years outturn 2016/2017	Q1 Jun 2017	Q2 Sep 2017	Q3 Dec 2017	Q4 Mar 2018	Latest performance (RAG)	Benchmarks	Commentary
1	BCC claimant count rate as % of national claimant count rate	Low	Quarterly	50%	50%	47%					accounts for 0.9% of working age residents. Great Britain: 777,185 claimants, which accounts for 1.9% of working age residents.	The Q1 outturn is below the target (low is good). The rate remains close to record lows, however Buckinghamshire's claimant count has grown faster than the national level for each of the last nine months (to June 2017). Skills work (e.g. schools outreach and promotion of apprenticeships) is being conducted via Buckinghamshire Thames Valley Local Enterprise Partnerships (BTVLEP) Skills Hub.

• The creation of more jobs for local people

Measure	Good to be	Data period	Target	Last years outturn 2016/2017	Q1 Jun 2017	Q2 Sep 2017	Q3 Dec 2017	Q4 Mar 2018	Latest performance (RAG)		Commentary
2 % of new floorspace developed in Enterprise Zones (Silverstone)	High	Quarterly	100.0%	not available (new indicator)	105.7%					this is a local measure.	The floorspace target figure for the full year was achieved through the completion of 12,164m2 of development at Silverstone Park Enterprise Zone.

• Improved access to high speed broadband

	Measure	Good to be	Data period	Target	Last years outturn 2016/2017	Q1 Jun 2017	Q2 Sep 2017	Q3 Dec 2017	Q4 Mar 2018	Latest performance (RAG)	Benchmarks	Commentary
3	To improve access to super-fast broadband (>30mbps) for Buckinghamshire Commercial Premises (business parks).	High	Quarteriy	93%	not available (new indicator)	90%				Amber	Benchmark information is not available.	We have delivered fibre networks to enable over 90% of all premises types across the county to access superfast broadband against an end of year target of 93% . The number of business premises accessing fixed fibre is currently unknown.
4	To improve availability of fixed fibre to residential and business premises.	High	Quarterly	91.0%	not available (new indicator)	90.3%					Buckinghamshire 90.3% Central Bedfordshire 93.2% Hertfordshire 94.1% Milton Keynes 97.3% Northamptonshire 95.5% Oxfordshire 93.8% Windsor and Maidenhead 93.5%	Despite being slightly below the target for the end of the year (91%), we are enroute to hitting the ultimate 2019 target of 94%. The Bucks contract extension was signed-off in May 2017 and will have a timeline from 2016 to 2019. First structures to go live is expected in August and September 2017. Lower values relative to benchmark neighbours is attributed to the delays in signing off the second contract. Furthermore, the extent of rurality in North Buckinghamshire means we do not have the established infrastructure as would be seen in more urban regions.

Ocommunity Engagement & Public Health Portfolio - Cllr. Noel Brown

• Improved health and wellbeing for all of our residents

	Measure	Good to be	Data period	Target	Last years outturn 2016/2017	Q1 Jun 2017	Q2 Sep 2017	Q3 Dec 2017	Q4 Mar 2018	Latest performance (RAG)	Benchmarks	Commentary
1	% of the eligible population invited to an NHS Health	High	Current quarter only	100.0% This target is for 2016/17 as the results run one quarter behind. The new target for 2017/18 will remain at 100.0%.	97.5% (31,083/31,877)	103.1% (8,220/7,969) This result is for Q4 as the data runs one quarter behind.	Q1 data will be reported at Q2 against the 2017/18 target of 100.0% (no change in target from 2016/17)			Green	85.0% (England 2016/17) 83.5% (South East 2016/17)	Data reported in Q1 contains the results for Q4 2016/17 as the data runs one quarter behind. The RAG for data in Q4 2016/17 is GREEN. The position for the whole year however is AMBER, although still higher than England and South East performance. Below-target performance for Q2 and Q3 reduced the annual performance. The majority of NHS Health Checks are undertaken by GP practices, and performance is reduced during periods which are particularly busy, for example, the Christmas period. The number of NHS Health Checks is also monitored quarterly via the indicator "% of people who where invited for an NHS Health Check that receive an NHS Health Check".
2	% receiving an NHS Health Check of those who were offered an NHS Health Check	High	Current quarter only	50.0% This target is for 2016/17 as the results run one quarter behind. The new target for 2017/18 will be 48.0%	45.4% (14,111/31,083)	50.1% (4,119/8,220) This result is for Q4 as the data runs one quarter behind.	Q1 data will be reported at Q2 against the 2017/18 target of 48.0%			Green	49.9% (England 2016/17) 46.9% (South East 2016/17)	Data reported in Q1 contains the results for Q4 2016/17 as the data runs one quarter behind. The RAG for data in Q4 2016/17 is GREEN. However the year-end position for the whole year is RED. It is difficult to compare performance across authorities as Buckinghamshire has a systematic system to invite residents, but other areas undertake more opportunistic screening. This results in a higher percentage uptake because they are not inviting as high a proportion of their eligible residents. The improved performance in Q4 relates to reduced pressures in primary care and resolving staffing issues in the NHS Health Checks are paid by activity.
3	% of appointments offered within 48 hours to clients attending a sexual and reproductive health service	High	Current quarter only	98.0% This target is for 2016/17 as the results run one quarter behind. The new target for 2017/18 will remain at 98.0%.	98.1% (14,419/14,698)	100.0% This result is for Q4 as the data runs one quarter behind.	Q1 data will be reported at Q2 against the 2017/18 target of 98.0% (no change in target from 2016/17)			Green	No national data comparison available	Data reported in Q1 contains the results for Q4 2016/17 as the data runs one quarter behind. The RAG for data in Q4 2016/17 and the year-end position for the whole year is GREEN. Quick access to testing and treatment for sexually transmitted infections is important for both the individual and to prevent further spread of infection. This target applies to community and specialist sexual health services. The services have worked together to introduce a new single point of access telephone system making it easier for residents to access the right service first time.

4 Number of current smokers achieving a 4 week quit	High	Current quarter only	Annual target: 1,520, Qtly target: 380 This target is for 2016/17 as the results run one quarter behind. The new annual target for 2017/18 will be 1,088; quarterly target 272	1,120	262 This result is for Q4 as the data runs one quarter behind.	Q1 data will be reported at Q2 against the 2017/18 annual target of 1,088	Red		Data reported in Q1 contains the results for Q4 2016/17 as the data runs one quarter behind. The RAG for data in Q4 2016/17 is feed as the Q4 outturn (262) did not meet the quarterly target of 380 people. The RAG for the whole year position is also RED. However the percentage of people who access the services and achieve a quit is higher than the England average (56.4% vs 49%). Hence, the performance is due to the numbers of people accessing the service, and not the quality of the service. Local performance reflects a national trend of reducing numbers of smoking quitters. The number of smokers opting to use e-cigarettes as an alternative to quitting is a significant contributor to this trend. Also, locally in order to achieve the savings target on the Public Health Grant received by the Council, there was a 40% reduction in the number of quitters will be reduced to reflect the reduced number of smokers. Work is ongoing to increase the number of people trying to quit. The 2016/17 smoking cessation target was based on historical Department of Health targets. However NICE recommends that 5% of the smoking population are supported to quit, and 35% of these achieve a 4-week-quit. Due to the reduction in the prevalence of people smoking in Bucks, applying the NICE recommendation would mean approx. 1,088 quits per year.
5 % of successful alcohol treatment completions of those in treatment	High	This is a rolling 12 month measure and so the latest quarter data is also the annual data	45.0% This target is for 2016/17 as the results run one quarter behind. The new target for 2017/18 will be 40.0%	37.5% (100/267)	37.5% (100/267) This result is for Q4 as the data runs one quarter behind.	Q1 data will be reported at Q2 against the 2017/18 target of 40.0%	Red	40.1% (England 2016/17) 41.1% (South East 2016/17)	Data reported in Q1 contains the results for Q4 2016/17 as the data runs one quarter behind. Data for Q4 2016/17 (12-month average) and year-end position are RED. The target was met for Q1-Q3, and the year end position was as a result of poor performance in Q4. A recommissioning process for this service commenced in Dec 2016. Recommissioning often results in a dip in performance and in addition one of the providers was unsuccessful in the tender.
6 % of successful drug treatment completions of those in treatment	High	This is a rolling 12 month measure and so the latest quarter data is also the annual data	15.0% This target is for 2016/17 as the results run one quarter behind. The new target for 2017/18 will remain at 15.0%	17.0% (136/802)	17.0% (136/802) This result is for Q4 as the data runs one quarter behind.	Q1 data will be reported at Q2 against the 2017/18 target of 15.0% (no change in target from 2016/17)	Green	15.3% (England 2016/17) 16.8% (South East 2016/17)	Data reported in Q1 contains the results for Q4 2016/17 as the data runs one quarter behind. Data for Q4 2016/17 and the year- end position for the whole year are GREEN. In 2016/17, Bucks exceeded local targets for successful treatment completions for drugs and was in the top quartile compared to local comparator areas. This is a particular achievement as the adult service was being recommissioned during this time which can sometimes result in a decline in performance.
7 % of births that receive a face-to-face New Birth Visit within 14 days by a health visitor in the quarter	High	Current quarter only	90.0% This target is for 2016/17 as the results run one quarter behind. The new target for 2017/18 will remain at 90.0%.	89.9% (5,439/6,049)	93.2% (1,267/1,361) This result is for Q4 as the data runs one quarter behind.	Q1 data will be reported at Q2 against the 2017/18 target of 90.0% (no change in target from 2016/17)	Green	88.7% (England Q3 2016/17) 84.8% (South East Q3 2016/17)	Data reported in Q1 contains the results for Q4 2016/17 as the data runs one quarter behind. Data for Q4 2016/17 is GREEN. However the year-end position is AMBER (for the whole year April to March), only just missing the target. Available benchmarked data (up to Q3 2016/17) shows that Buckinghamshire has performed well.

• Buckinghamshire communities are safe places to live

Measure	G	Good to be	Data period	Target	Last years outturn 2016/2017	Q1 Jun 2017	Q2 Sep 2017	Q3 Dec 2017	Q4 Mar 2018	Latest performance (RAG)	Benchmarks	Commentary
8 Improvement in risk clients working with Domestic Violence A	an Independent	High	Cumulative (year to date)	65%	N/A	77% (provisional)						Of the clients who made witness statements none were withdrawn, and 50% of the Clients were supported when taking their perpetrators to court. BCC measures are based on completion of the Domestic Abuse Stalking and Harassment (DASH) risk assessment at the start and end of engagement. 83% of the Clients have now completed the outcome monitoring forms. With regard to national benchmarking, limited benchmarking is available from 2014/15 on high risk only, and it showed a 75% reduction in risk. BCC outcomes are measured on both high and medium risk, with the latter being more challenging to achieve risk reduction. Note: The result shown for Q1 is based on provisional data. Complete data for Q1 will not be ready until Q2 as the official results run behind by one quarter.

• Buckinghamshire communities are supported to help themselves

	Measure	Good to be	Data period	Target	Last years outturn 2016/2017	Q1 Jun 2017	Q2 Sep 2017	Q3 Dec 2017	Q4 Mar 2018	Latest performance (RAG)	Benchmarks	Commentary
9	% of customers who rate the registration service as good or excellent	High	Year to date	95%	99%	99%				Green	year end outturn of 99.0%. As this is a local	The Registration Service has been rated as Excellent or Good by 99% of our customers in the first quarter of this year. This figure is the same as last year's rating which was collated in February 2017. In order to maintain this level of customer satisfaction, the service will continue to offer staff refresher training where needed and advice and assistance when necessary. Technical Assessments will be introduced towards the end of the year and all Registrars, Deputy Registrars and Deputy Superintendent Registrars will be assessed against these.
10	Total number of visitors to Bucks County Museum	High	Year to date	Graduated target Q1: 23,733 Q2: 50,915 Q3: 68,048 Q4: 90,000	88,874	21,636				Red	of 23,733. The target is graduated through the year to cumulate up to the final year end target of 90,000. As this is a local	The overall attendance in the first quarter is approximately 8% down on last year – mainly due to a lower number of school visits in April because of a late Easter. Good weather over the Easter holidays had a negative impact on overall visitor numbers. A new Museum Director is starting in early August and visitor numbers will be a priority area of work.
11	Number of downloads per annum in Libaries	High	Year to date	Graduated target Q1: 24,500 Q2: 49,000 Q3: 73,500 Q4: 98,000	93,481	23,470				Amber	target of 24,500, we are looking to make up the shortfall in Q2 to get us back on track to	Performance for library downloads falls slightly short of target (by 1,030 downloads). This is due to disruption caused by a change in supplier. Performance is expected to rise during Q2 because of the launch of the new combined e.audio / e.magazine app and also because of increased demand from holiday makers.
12	% of Future Steps Lone Parent Course starters achieving Education, Employment or Training (EET) within 6 months.	High	Year to date (data only available every 6 months)	33%	46%	N/A	Due Q2	N/A	Due Q4	Not available	We will have no outturn to compare to target until Q2 as our data is only available every 6 months.	8 Lone Parents still completing the course, so have 6 months from end of course to move into employment.
13	% of young unemployed people engaged in support achieve Education, Employment or Training (EET) within 12 months	High	Year to date (data only available at year end/Q4)	50%	52%	N/A	N/A	N/A	Due Q4	Not available	We will have no outturn to compare to target until Q4 as our data is only available at year end.	20 engaged so far, 2 already in employment but those engaged since April have 12 months to move into employment/education.
14	% of sector based work academies course starters achieving Education, Employment or Training (EET) within 3 months.	High	Year to date (data only available at year end/Q4)	40%	40%	N/A	N/A	N/A	Due Q4	Not Available	We will have no outturn to compare to target until Q4 as our data is only available at year end.	Intervention due to start after summer break. Working with DWP to arrange dates.

Health and Wellbeing Portfolio - Cllr. Lin Hazell

• Vulnerable Adults are safe and protected from harm

Measure	Good to be	Data period	Target	Last years outturn 2016/2017	Q1 Jun 2017	Q2 Sep 2017	Q3 Dec 2017	Q4 Mar 2018	Latest performance (RAG)	Benchmarks	Commentary
1 % of older people still at home 91 days after hospital discharge. (re-ablement) (Measured for 1 qtr. of the year only)	High	Data only available after year end (snapshot of people in Q3, followed up in Q4)	75%	75%	N/A	N/A	N/A	Provisional data only available at Q4		we will not be able compare our outturn to our target of 75.0% until then. The national average in 2015/16 was 82.7% and our comparator group average for 2015/16 was slightly higher at 83.3%.	We are working on the development of the CH&ASC performance dashboard which will include reporting against a local version of the 91 day ASCOF (Adult Social Care Outcomes Framework) measure on a quarterly basis (LA Reablement only). Our approach to identifying the number / percentage of people at home 91 days following discharge from hospital will include a follow-up telephone welfare check from the Reablement team, not only will this confirm their independence status, but may also offer other benefits such as providing information and advice, signposting to other services including adult social care.
2 % of CBS clients receiving an annual review (community based services)	High	Year to date	Graduated target Q1: 25.0% Q2: 50.0% Q3: 75.0% Q4: 100.0% (20% target tolerance at end of year)	71.1%	17.6%				Red	short of the Q1 target of 25.0%. However it is an improvement on our position at Q1 last year (16.2%). The target is graduated through the year to cumulate up to the final year end target of 100.0%. As this is a local measure there is no national or comparator benchmarking. We know that nationally Local Authorities	A number of staff vacancies in 2017/18 has impacted significantly on progress against this indicator. Recruitment to vacant posts has begun which will enable the service to increase progress against this indicator through the remainder of the year. In addition the service has been re-evaluating the review process and has implemented actions to support improvement, including developing robust methods for prioritising reviews, improved linkages between operational, commissioning and contract teams and applying the principles of the new operating framework. The actions taken are already beginning to show progress.

3	% of placement clients receiving an annual review	High	Year to date	Graduated target Q1: 25.0% Q2: 50.0% Q3: 75.0% Q4: 100.0% (20% target tolerance at end of year)	61.0%	15.7%		,	Red	Our outturn of 15.7% at the end of Q1 falls short of the Q1 target of 25.0%. However it is an improvement on our position at Q1 last year (13.2%). The target is graduated through the year to cumulate up to the final year end target of 100.0%. As this is a local measure there is no national or comparator benchmarking. We know that nationally Local Authorities are identifying increasing pressure on their ability to provide timely annual reviews for all of their service users and carers and that this is reflected locally within our region. Note: There is a 20% target tolerance against the target of 100%.	
4	% timely CYP transitions (children and young people)	High	Year to date	Graduated target Q1: 12.5% Q2: 25.0% Q3: 37.5% Q4: 50.0%	1.6%	0.0%		,	Red	significantly short of the Q1 target of 12.5%. The Q4 position at the end of 2016/17 also fell short of target. The target is graduated through the year to cumulate up to the final year end target of 50.0%. As this is a local	We recognise that this indicator is falling short of acceptable performance and needs a clearer focus. It is therefore the focus of both the children's and adults transformation boards and through their workstreams there will be an improved focus on this indicator for the rest of the year. In addition the team has experienced significant staffing challenges; new staff started in June and will contribute to achieving the performance target over the next three quarters.
5	Number of delayed transfers of care (DToC) from hospital (Placeholder for Indicator)	Low	see note	see note	see note	see note		Not a	available		Note This is an important measure that will be reported on once the national statutory definition has been set and agreed.

• Vulnerable adults are supported to lead independent lives

Measure	Good to be	Data period	Target	Last years outturn 2016/2017	Q1 Jun 2017	Q2 Sep 2017	Q3 Dec 2017	Q4 Mar 2018	Latest performance (RAG)	Benchmarks	Commentary
6 % of adults in contact with secondary mental health services who live independently	High	Year to date	84.5%	84.5%	82.8%				Amber	of the year end target of 84.5%, however we are performing better than we were at Q1 last year where the outturn was 74.5%. We also perform better than the National	We will continue to focus on improving this indicator through the work that is taking place on the reviews of Mental Health service users and the roll out of the new operating framework across adult social care. Alongside this there is an increased focus on Mental Health through the Accountable Care System (ACS) and the NHS 5 year view for Mental Health.
7 % of clients using social care who receive direct payments	High	Year to date	37.0%	40.6%	40.6%				Green	37.0% and performing better than we where this time last year where the outturn was 38.9%. We are also performing better than the 2015/16 national average of 28.1%	We continue to exceed the target set for the proportion of Adult Social Care service users who receive a direct payment to fund their care. A direct payment enables our service users to have more choice and control over their care and evidences our approach to personalisation. Performance has improved year-on- year and is significantly above national and comparator group outturns, we will be monitoring this closely in the coming year.
8 Admissions of older people (65+) into residential and nursing care. Rate per 100,000 of population.	Low	Year to date	Graduated target Q1: 130.0 Q2: 260.0 Q3: 390.0 Q4: 520.0	494.2	63.5				Green		

9	Admissions of adults (under 65 yrs) into residential and nursing care. Rate per 100,000 of population.	Low	Year to date	Graduated target Q1: 2.8 Q2: 5.6 Q3: 8.4 Q4: 11.2	11.2	1.0		Green	Our Q1 outturn of 1.0 is well below the Q1 target of 2.8 for this measure. It is good to be below the target. This puts us on track to be below target for year end of 11.2. We are also performing better than we where at Q1 last year where the outturn was 1.6. The national and comparator group averages are based on the year end performance for this measure so can not be compared until Q4. Our performance remains consistently better than national benchmarks (at end of year) as we continue to deliver on our commitment to support people to remain living in their homes for as long as they choose and are safe to do so.
10	% of adults with learning disabilities who live in their own home or with their family	High	Year to date	67.3%	69.2%	67.2%		Amber	The Q1 outturn for this measure of 67.2% is only slightly below the target of 67.3% and is an improvement on last year's Q1 outturn of 65.0%. The national average for 2015/16 is 72.3%. The South East average however is necognise that housing costs are higher in the South East. We continue to focus on helping individuals achieve what they want from life, and being enabling to help people to help themselves.

Ochildren's Services Portfolio - Cllr. Warren Whyte

• Vulnerable children are safe and protected from harm

Quality

	Measure	Good to be	Data period	Target	Mar 2017	Q1 Jun 2017	Q2 Sep 2017	Q3 Dec 2017	Q4 Mar 2018	Latest performance (RAG)	Benchmarks	Commentary
1	% repeat referrals	Low	Month only (not quarterly data)	20%	30%	30%				Red	The % of repeat referrals is over target (good to be low) and is higher than our Statistical Neighbours (20%), the South East (24%) and England (22%).	The Business Intelligence unit are currently undertaking extensive research into this area. Auditing of children's assessments that have 'No Further Action' status is being undertaken by the First Response Head of Service and Early Help Head of Service. Domestic violence has been identified as a theme for repeat audits – specialist training in this area (DASH) was commissioned for the majority of the social workers in the assessment teams and was completed in June 2017.
2	% of children who became the subject of a child protection plan for a second or subsequent time	Low	Month only (not quarterly data)	18%	New	17%				Green	The % of children starting on a second or subsequent CP plan is within target and is lower than our Statistical Neighbours (18%), the South East (21%) and England (18%).	Performance remains consistently good in this area evidencing the sustained improvements in SMART child protection plans, and children remaining on a plan for the right amount of time. The Child Protection Conference Service has been a stable team for the last year which has assisted in maintaining good performance.
3	% of children subject to a Child Protection Plan lasting 2 years or more	Low	Month only (not quarterly data)	2%	1%	1%				Green	The % of children subject to a CP Plan with a duration of 2yrs+ is within target and is lower than our Statistical Neighbours (2%), the South East (2%) and England (2%).	
4	% of care leavers in suitable accommodation	High	Month only (not quarterly data)	78%	90%	93%				Green	The % of care leavers in suitable accommodation is above target and is higher than our Statistical Neighbours (78%), the South East (77%) and England (83%).	We sustain a high percentage of our care leavers in suitable accommodation because there is a Housing Protocol which was developed by the Aftercare Manager with the District Councils which allows Care Leavers' status to be escalated to give them some priority on the housing register. We have developed 4 studios in Aylesbury which is a step down accommodation for 18 year olds waiting to bid for their own tenancy. This facility is cost neutral as is paid for by the young people's Housing Benefit. There is a reasonable range of supporting living e.g. YMCA, Stonham and Padstones in Buckinghamshire which supports semi-independent living. We only use B&B as a last resort – currently only 7 out of a cohort of 205 are using B&B. We do help young people to source privately rented accommodation if they are living away from Buckinghamshire and have no local connection allowing them to bid for housing.
5	% of care leavers in employment, education, or training (EET)	High	Month only (not quarterly data)	47%	64%	65%				Green	The % of care leavers in EET is above target and is higher than our Statistical Neighbours (47%), the South East (47%) and England (49%).	

Voice of the child

	Measure	Good to be	Data period	Target	Mar 2017	Q1 Jun 2017	Q2 Sep 2017	Q3 Dec 2017	Q4 Mar 2018	Latest performance (RAG)	Benchmarks	Commentary
6	% of Children in Need (not including CP, CLA) seen in the last 6 weeks	High	Month only (not quarterly data)	100% (5% tolerance)	New Definition	90%				Amber	The % of Children in Need seen in the last 6 weeks is 5% below the tolerance target of 95%. Benchmarking information is not available. Note: There is a 5% tolerance against the target of 100% to allow for exceptions for this indicator where a child cannot be seen for legitimate reasons (95-100% = Green, less than 95% = Amber, less than 85.5% = Red).	Since the new Children In Need service was launched in Feb 2017 we have seen a marked improvement in Children in Need being seen on a regular basis. Most children are visited on a more regular basis which will continue in the future.
7	% of children subject to a Child Protection (CP) Plan seen in the last 4 weeks	High	Month only (not quarterly data)	100% (5% tolerance)	95%	95%					The % of children on a CP plan seen in the last 4 weeks is on the tolerance target of 95%. Benchmarking information is not available. Note: There is a 5% tolerance against the target of 100% to allow for exceptions for this indicator where a child cannot be seen for legitimate reasons (95-100% = Green, less than 95% = Amber, less than 85.5% = Red).	 The CP court service regularly monitors performance of children seen against an internal 10 working day (2 week) target. Positive performance within 10 working days has a direct impact on the 20 working day (4 week) statutory target. Team Managers provide weekly reports on visits to children to the Safeguarding Head of Service for oversight and challenge. The Head of Service and Practice Improvement Managers also review visit performance monthly and make appropriate resource changes if any team has a dip in performance. The Safeguarding Service restructure has enabled Social Workers in the CP/Court Teams to prioritise visits to children on CP plans.
8	% Children Looked After (CLA) seen in the last 6 weeks	High	Month only (not quarterly data)	100% (5% tolerance)	94%	93%				Amber	The % of looked after children seen in the last 6 weeks is 2% below the tolerance target of 95%. Benchmarking information is not available. Note: There is a 5% tolerance against the target of 100% to allow for exceptions for this indicator where a child cannot be seen for legitimate reasons (95-100% = Green, less than 95% = Amber, less than 85.5% = Red).	There has been a restructure of the service during June which may have had an impact on performance. The Care Service are monitoring visits to children closely and to review against the twice weekly Caseload Reports to ensure children are seen within timescales.

Reviewing children's Plans

	Measure	Good to be	Data period	Target	Mar 2017	Q1 Jun 2017	Q2 Sep 2017	Q3 Dec 2017	Q4 Mar 2018	Latest performance (RAG)	Benchmarks	Commentary
9	% of Children in Need (CIN) reviewed in time (not including Child Protection, Children Looked After)	High	Month only (not quarterly data)	100% (15% tolerance)	New Definition	86%				Green	The % of children in need reviewed in timescale is above the tolernance target of 85%. Benchmarking information is not currently available. Note: There is a 15% tolerance against the target of 100% to allow for exceptions (85- 100% = Green, less than 85% = Amber, less than 76.5% = Red).	 Team Managers are quality assuring all CIN plans in supervision and prior to all CIN reviews New CIN structure is allowing Social Workers time to spend with families to ensure interventions are meaningful The restructure has enabled the SWs in teams to focus on CIN plans – reduction of children on CLA and CP plans have supported this. Reviews of children on plans over six months is being embedded – Team Manager's review and send to Performance Improvement Manager. The teams are consciously aware of the importance of SMART timescales and managers QA and review all plans. Plans that need improvement are sent back and SWs supported in supervision. ASYES – CIN practice standards are met as a part of their ongoing development. Continued focus on the CIN improvement plan is revisited by managers in team meetings. Ongoing focus and improvements made in the teams in response to ongoing Ofsted monitoring visits.
10	% of Child Protection Plans reviewed in timescales	High	Month only (not quarterly data)	100% (5% tolerance)	96%	88%				Amber	The % of children on CP plans reviewed in timescale is 7% below the tolerance target of 95%. Benchmarking information is not currently available. Note: There is a 5% tolerance against the target of 100% to allow for exceptions (95- 100% = Green, less than 95% = Amber, less than 85.5% = Red).	Performance has fluctuated slightly over the past 3 months: April (87%), May (93%), June (88%). Child Protection/Court service has seen a number of Social Worker changes which has led to some Plans being reviewed outside timescale . Plan: 1. Recruit to Social Worker vacancies in Child Protection/Court 2. Review performance with Team Managers to ascertain if there are any common themes besides vacancy issues
11	% of CLA (Children Looked After) have their reviews completed on time	High	Month only (not quarterly data)	100% (5% tolerance)	96%	88%				Amber	The % of looked after children reviewed in timescale is 7% below the tolerance target of 95%. Benchmarking information is not currently available. Note: There is a 5% tolerance against the target of 100% to allow for exceptions (95- 100% = Green, less than 95% = Amber, less than 85.5% = Red).	5 reviews were out of timescale because of staff absence due to illness. Reviews were rescheduled and picked up by other Independent Reviewing Officers (IROs) but prior commitments meant 5 reviews were 2-5 days out of timescale.

Timeliness of the journey of the child

	Measure	Good to be	Data period	Target	Mar 2017	Q1 Jun 2017	Q2 Sep 2017	Q3 Dec 2017	Q4 Mar 2018	Latest performance (RAG)	Benchmarks	Commentary
12	% assessments completed in 45 working days	High	Month only (not quarterly data)	100% (14% tolerance)	89%	81%				Amber	45 day statutory timescale is 5% below the tolerance target of 86% and is performing similarly to our Statistical Neighbours (86%), the South East (83%) and England (83%). Note: There is a 14% tolerance against the target of 100% to align with Statistical Neighbour performance (86%-100% = Green, less than 86% = Amber, less than 77.4% = Red).	Between April 2016 and February 2017 this has consistently been above 90%, but has dropped to 81% for the last 3 months due to higher than average caseloads. To address this we have recruited to two additional permanent posts and three temporary posts, and have embedded a more rigourous process of monitoring, review and audit. In addition Early Help Services are being strengthened to meet families' needs at the right time which will reduce pressure on social care service services and the subsequent volume of assessments.
13	% ICPC (Initial Child Protection Conference) held within 15 working days of the strategy discussion	High	Month only (not quarterly data)	100% (18% tolerance)	53%	57%					statutory timescale from the Strategy Discussion is 25% below the tolerance target of 82% and is also performing below	Performance improved significantly in June following a review of processes to enable timely submission of requests for ICPCs. This trend in improvement is set to continue through July with close monitoring and swift escalation to reduce the risk of conferences not being held in time.

Sufficiency of children's placements

	Measure	Good to be	Data period	Target	Mar 2017	Q1 Jun 2017	Q2 Sep 2017	Q3 Dec 2017	Q4 Mar 2018	Latest performance (RAG)	Benchmarks	Commentary
14	% of CLA living within 20 miles of home	High	Month only (not quarterly data)	56%	38%	36%				Red	The % of children placed within 20 miles from their home address is 20% below target. Our performance around this is significantly below our Statistical Neighbours (62%), the South East (63%) and England (74%), however there are a number of children's records within LCS which are not reflecting their distance from home correctly. These children's records have now been amended since the end of the quarter and the performance as at 19th July was 53% .	There is better accuracy in the recording into LCS which has corrected blank entries to actual distances. Of the 45 children who entered care (and still remain in care) since April, 73% were placed within 20 miles from home. Stronger relationships have been built with local providers leading to better utilisation of in-house placements.
15	% of children in care placed with own provision (non-kinship)	High	Month only (not quarterly data)	24%	17%	16%				Red	and 28% below our comparative CIPFA	The growth in internal fostering will occur during the second, third and fourth quarters, with 14 additional fostering families becoming approved by panel. There is ongoing scrutiny and analysis of utilisation of internal foster placements. The placement team has moved to be situated alongside the fostering teams in order to improve utilisation and communication.
16	% of Children Looked After in residential care	Low	Month only (not quarterly data)	10.0%	10.7%	10.0%				Green	The % of looked after children placed in residential care is on target and in line with our comparative CIPFA neighbours (9%) - Source: CLA CIPFA report 2016	

Permanency for children

	Measure	Good to be	Data period	Target	Mar 2017	Q1 Jun 2017	Q2 Sep 2017	Q3 Dec 2017	Q4 Mar 2018	Latest performance (RAG)	Benchmarks	Commentary
17	% of children waiting <14 months between entering care and moving in with their adoptive family	Low	Average, rolling year	100%	79%	67%					between entering care and moving in with their adoptive family is 33% below target. Benchmarking information is not currently available - awaiting publication of the latest National Adoption Scorecard. The measure has changed nationally from 16 to 14 months, therefore once benchmarking data is available there is potential to align the target with our Statisical Neighbours.	The timescale from becoming looked after to being placed for adoption can be delayed for 3 reasons: a) there is a delay in starting care proceedings b) care proceedings take longer than 26 weeks usually due to the complexity of the case c) where a child with a Placement Order takes longer to place due to their particular needs, i.e., age, disability, health or because they are part of a larger sibling group making them 'hard to place'. There were just 3 children placed April – June 2017 with one child outside the 14 month timescale. This child was placed immediately after the Placement Order was granted; however there had been protracted care proceedings which included periods of residential assessment. In the past year the authority has been addressing all 3 areas primarily through a more robust monitoring and oversight of plans and timescales and the children's teams. However, given there are fewer children ware likely to see fluctuations over the year, it is also notable that we currently have seven1 harder to place children and sibling groups that will be more difficult to place quickly.

• Vulnerable children are supported to fulfil their potential

Improving Education Standards for Disadvantaged Pupils

	Measure	Good to be	Data period	Target	Last years outturn 2016	2014	2015	2016	2017	Latest performance (RAG)	Benchmarks	Commentary
1	Year 1 Phonics - expected standard gap between disadvantaged pupils % and others %	Low	Annual outturn only	13%	17%	23%	18%	17%	data not available	Not available	Data not yet available	Data not yet available
2	Key Stage 2 - expected standard (reading, writing & maths) gap between disadvantaged pupils % and others %	Low	Annual outturn only	22%	24%	N/A	N/A	24%	data not available	Not available	Data not yet available	Data not yet available
3	Key Stage 4 - Attainment 8 gap between disadvantaged pupils and others	Low	Annual outturn only	12.3	13.9	N/A	N/A	13.9	data not available	Not Available	Data not yet available	Data not yet available
4	Early Years Foundation Stage Profile - 'good level of development' gap between disadvantaged pupils % and others %	Low	Annual outturn only	18%	18%	24%	21%	18%	data not available	Not available	Data not yet available	Data not yet available

Improving Education for SEND Pupils

	Measure	Good to be	Data period	Target	Last years outturn 2016	2014	2015	2016	2017	Latest performance (RAG)	Benchmarks	Commentary
5	Key Stage 2 - % of pupils with a statement of SEN or EHCP reaching the expected standard in reading, writing and mathematics	High	Annual outturn only	11%	9%	N/A	N/A	9%	data not available	Not available	Data not yet available	Data not yet available
6	Key Stage 4 - average Attainment 8 score for pupils with a statement of SEN or EHCP	High	Annual outturn only	22.0	19.9	N/A	N/A	19.9	data not available	Not available	Data not yet available	Data not yet available

	Measure	Good to be	Data period	Target	2016 calendar year	Q1 Jun 2017	Q2 Sep 2017	Q3 Dec 2017	Q4 Mar 2018	Latest performance (RAG)	Benchmarks	Commentary
7	% new EHC plans issued within 20 weeks (including exceptions)	High	Quarterly	100.0%	50.0%	16.4%				Red	Data for this measure is reported as an accumulation for the calendar year, in line with national reporting. National results for 2016 = 56%, South East = 43%.	Continued staffing pressures in SEND / EPS services as well as increasing demand on the service is limiting resource to complete assessments and issue plans (4% increase in plan and statements maintained (142) between Jun 16 –Jun 17). Key challenges include: • Educational Psychology: Statutory Assessments for Educational Psychology – Appendix DS (Part of EHCP process) completed within 6 weeks 13% (June). • 1,565 statements of SEN remain for which we have a statutory responsibility to convert to EHC Plans by the end of March 2018. To address this the SEN Reforms Grant has been used to increase staffing levels to help manage demand and the SEND Improvement Plan is being implemented. This focuses on the following areas: • Sufficiency of Educational Placements for CYP and HNB funding. • Early SEN Support - the roll out of the 'Graduated Approach' to all educational providers, with support from officers and Educational Psychologists to embed this as well as support with cases which need an application for an EHC Plan. • Improvement and Integration of Services - the process is reviewed by professionals and families to restructure/integrate services to improve the experience for families and outcomes achieved. A Quality Assurance framework has been developed.
8	% new EHC plans issued within 20 weeks (excluding exceptions)	High	Quarterly	100.0%	51.0%	16.4%				Red	Data for this measure is reported as an accumulation for the calendar year, in line with national reporting. National results for 2016 = 59%, South East = 43%.	As above

• Buckinghamshire young people achieve excellent results throughout their education

Exclusions and Attendance

	Measure	Good to be	Data period	Target	Last years outturn 2016/2017	2014	2015	2016	2017	Latest performance (RAG)	Benchmarks	Commentary
9	Overall attendance rate - primary schools	High	Annual outturn only	96.1%	96.1%	96.3%	96.3%	96.1%	data not available	Not available	Data not yet available	Data not yet available
10	Overall attendance rate - secondary schools	High	Annual outturn only	94.8%	94.5%	94.8%	94.5%	94.5%	data not available	Not available	Data not yet available	Data not yet available
11	Permanent exclusion rate - primary	Low	Annual outturn only	0.02%	0.01%	data not available	0.01%	data not available	data not available	Not available	Data not yet available	Data not yet available
12	Permanent exclusion rate - secondary	Low	Annual outturn only	0.10%	0.13%	0.08%	0.13%	data not available	data not available	Not available	Data not yet available	Data not yet available

Quality of schools

	Measure	Good to be	Data period	Target	Last years outturn 2016/2017	Q1 Jun 2017	Q2 Sep 2017	Q3 Dec 2017	Q4 Mar 2018	Latest performance (RAG)	Benchmarks	Commentary
13	% of pupils attending schools rated good and outstanding by Ofsted	High	Current quarter only	90.0%	88.0%	88.6%				Amber	National (31/12/2016) = 87%	Buckinghamshire results have risen slightly since last quarter and continue to be above the national average. There are currently 17 schools judged to be less than good: 11 'Requires Improvement (RI)' and 6 'nadequate'. The LA monitors the performance of all its schools through dedicated 'Team around the School' meetings. The meetings are used to proactively identify schools causing concern, including those at risk of slipping into an Ofsted category. Intervention and support are put in place for those schools causing concern. Our main School Improvement provider is commissioned to provide targeted support for schools in Special Measures and RI schools. The LA also commissions targeted projects designed to support specific schools to improve outcomes for underperforming groups and works closely with the Regional Schools Commissioner (RSC) to support any schools graded inadequate by Ofsted, as well as other schools causing concern. As part of the Education Strategy a new Head Teacher reference group has been established with 15 HTs from across the different types of schools to drive a sustainable schools led model for school improvement.

	Measure	Good to be	Data period	Target	Last years outturn 2016/2017	2014	2015	2016	2017	Latest performance (RAG)	Benchmarks	Commentary
14	Early Years Foundation Stage Profile - % of pupils achieving a good level of development	High	Annual outturn only	72%	71%	64%	68%	71%	data not available	Not available	Data not yet available	Data not yet available
15	Year 1 Phonics - % of pupils reaching the expected standard	High	Annual outturn only	83%	81%	72%	77%	81%	data not available	Not available	Data not yet available	Data not yet available
16	Key Stage 1 - % of pupils reaching the expected standard in reading	High	Annual outturn only	78%	77%	N/A	N/A	77%	data not available	Not available	Data not yet available	Data not yet available
17	Key Stage 1 - % of pupils reaching the expected standard in writing	High	Annual outturn only	68%	65%	N/A	N/A	65%	data not available	Not available	Data not yet available	Data not yet available
18	Key Stage 1 - % of pupils reaching the expected standard in mathematics	High	Annual outturn only	75%	72%	N/A	N/A	72%	data not available	Not Available	Data not yet available	Data not yet available
19	Key Stage 2 - % of pupils reaching the expected standard in reading, writing and mathematics	High	Annual outturn only	57%	56%	N/A	N/A	56%	data not available	Not Available	Data not yet available	Data not yet available
20	Key Stage 4 - average Attainment 8 score	High	Annual outturn only	58.0	55.4	N/A	N/A	55.4	data not available	Not Available	Data not yet available	Data not yet available

• Achieving best value for money and delivering services as efficiently as possible

	Measure	Good to be	Data period	Target	Q1 Jun 2017	Q2 Sep 2017	Q3 Dec 2017	Q4 Mar 2018	Latest performance (RAG)	Benchmarks	Commentary
1	Revenue expenditure keeps to budget	Breakeven	Year end forecast	Breakeven	£2.857m underspend				Green		The only significant overspend is in Health & Wellbeing. This is more than offset by Contingency budgets forecast as not required, leading to an overall underspend. Note that the figures shown here are different to those shown in the Scorecard. Figures given here are for the whole Council. Scorecard figures relate to Portfolio finance only.
2	Released capital expenditure keeps to budget	Breakeven	Year end forecast	Breakeven	£4.233m slippage				Green		Slippage of £4m is reported on major schemes within the Education & Skills portfolio. Note that the figures shown here are different to those shown in the Scorecard. Figures given here are for the whole Council. Scorecard figures relate to Portfolio finance only.
3	Reduce revenue expenditure through service efficiencies	High	Year end forecast	£16.532m	£16.532m				Green	Local measure, benchmarking not available	At present all savings are on course for delivery.
4	Increase revenue through additional income	High	Year end forecast	£6.613m	£6.613m				Green	Local measure, benchmarking not available	At present all income increases are on course for delivery.

Planning & Environment Portfolio - Cllr. Bill Chapple

• Protecting our high quality natural environment

	Measure	Good to be	Data period	Target	Last years outturn 2016/2017	Q1 Jun 2017	Q2 Sep 2017	Q3 Dec 2017	Q4 Mar 2018	Latest performance (RAG)	Benchmarks	Commentary
1	NI 192: % of waste collected for recycling, reuse, composting or anaerobic digestion) from household sources (household collection and Household Recycling Centres)	Neutral	Quarterly	56%	56%	56%				Green	for English local authorities from April 2014 to March 2015. South Oxfordshire ranked 1 (66.6%), Buckinghamshire ranked 32	County Wide Recycling figures year to date performance are on track to meet BCC year-end target of 55%. This is lower than the aspirational target of 60% due to the reduced recycling volumes from household collections. As such we have revised our BCC target to 56% (reflected in the MTFP business case), but we expect to exceed this by year end.
2	% of re-use, recycling, composting and diversion from landfill for waste delivered at our Household Waste Recycling Centres (HWRCs) across Buckinghamshire	Neutral	Monthly	70%	73%	76%				Green	No benchmarks available.	Household Recycling Centre year to date performance on track to meet or exceed target - YTD figures, allowing for seasonal variation.

Transportation Portfolio - Cllr. Mark Shaw

• Improved condition of roads and footpaths

	Measure	Good to be	Data period	Target	Last years outturn 2016/2017	Q1 Jun 2017	Q2 Sep 2017	Q3 Dec 2017	Q4 Mar 2018	Latest performance (RAG)	Benchmarks	Commentary
1	% of principle roads where structural maintenance should be considered (our 'A' roads) NI-168	Neutral	Annual measure	5.0%	3.7%	Not available	Not available	Not available	Due Mar	Not available	Not available as data not due until Q4	Not available as data not due until Q4. Data source from SCANNER surveys used in a UKPMS report run in "confirm" system
2	% Footways requiring structural maintenance (AM04M)	Neutral	Annual measure	10.0%	10.9%	Not available	Not available	Not available	Due Mar	Not available	Not available as data not due until Q4	Not available as data not due until Q4. Data source from 'in-house' surveys carried out to a nationally recognised format – report generated in "confirm" system
3	Public Satisfaction around our Public Rights of Way (KBI 15 - Rights of Way)	High	Annual measure	60.0%	58.0%	Not available	Not available	Due Nov	Not available	Not available	Not available as data not due until Q3	Not available as data not due until Q3. Data source NHT national public satisfaction survey.

• Improved road and rail connectivity

Measure	Good to be	Data period	Target	Last years outturn 2016/2017	Q1 Jun 2017	Q2 Sep 2017	Q3 Dec 2017	Q4 Mar 2018	Latest performance (RAG)	Benchmarks	Commentary
4 Deliver congestion management for major infrastructure schemes comprising:	Green	Quarterly	Green	new indicator (not available)	Amber				Amber	No benchmark data as this is a local indicator	2 out of 5 projects are currently on track (A4 Sustainable Travel Scheme - Taplow and South-East Aylesbury Link Road) , the 3 that are Amber are due to costs (which are being addressed - A355 Improvement Project and Eastern Link Road - South), and snagging issues which are being dealt with (Stocklake Link Road).
A355 Improvement Project	Green	Quarterly	Green	new indicator (not available)	Amber				Amber	No benchmark data as this is a local indicator	The project is currently progressing according to programme and recently received BCC planning approval; it will now be referred to the secretary of state for final approval. Work is being undertaken to identify cost savings to address the current projected overspend with exploration of value engineering options through early contractor involvement
A4 Sustainable Travel Scheme - Taplow	Green	Quarterly	Green	new indicator (not available)	Green				Green	No benchmark data as this is a local indicator	The scheme was paused following consultation in Autumn 2016. Further design work has been undertaken and changes proposed to the scheme to address residents' concerns. The scheme is due to be completed on time and within budget.
Eastern Link Road - South	Green	Quarterly	Green	new indicator (not available)	Amber				Amber	No benchmark data as this is a local indicator	The original Woodlands and Eastern Link Road combined planning application was submitted in March 2016. It is expected that the application will be determined in late summer 2017 after which further detailed design work and subsequent construction will take place. The scheme remains on schedule, however uncertainty remains over scheme costs which are expected to be addressed through detailed design work over the coming months.
South-East Aylesbury Link Road	Green	Quarterly	Green	new indicator (not available)	Green				Green	No benchmark data as this is a local indicator	Consultants have been commissioned to complete the preliminary design, planning application and full business case. A public consultation event is planned for Autumn 2017. The project remains on programme and within budget.
Stocklake Link Road	Green	Quarterly	Green	new indicator (not available)	Amber				Amber	No benchmark data as this is a local indicator	Stocklake Link Road project is substantially complete. The works were completed on time and under budget. Outstanding scheme defects are being addressed through the maintenance period and meetings are being held with the designers to address issues identified after completion.
East West Rail (EWR)	Green	Quarterly	Green	new indicator (not available)	Not available				Not available	No benchmark data as this is a local indicator	Consortium continues to lobby for completion of the Western Section. Rob Brighouse has submitted his updated recommendations to the Secretary of State and we await the outcome. The DfT are not expected to confirm a definitive target date for delivery of East West Rail (EWR) until the Secretary of State has fully considered the recommendations. Work is ongoing to coordinate design and construction with High Speed Two (HS2), where the existing EWR track bed needs to be moved to accommodate HS2. Following a short postponement due to General Election purdah, a second round of public consultation for the EWR Transport & Works Act Order, which gives authority to construct and operate the railway, commenced on 30 June. Dates and details have been circulated widely. See http://www.eastwestrail.org.uk/summer-2017-consultation/ for further details.
Expressway	Green	Quarterly	Green	new indicator (not available)	Not available				Not available	No benchmark data as this is a local indicator	Department for Transport (DfT) & Highways England (HE) project. The DfT are currently out to tender for consultancy to develop the Strategic Outline Business case. England's economic heartland (EEH) are to meet with DfT/HE & then update to the EEH Strategic Transport Officers Group.